
Survey of New Clients First half 2011

We are always delighted to welcome new clients to Pay Check. We understand that the quality of the service and support we provide in those first few months is crucial to us developing long and lasting relationships. This is why we ask for honest feedback from all our new clients. Whilst we analyse these on an individual basis we also publish aggregated results every six months.

“Thank you very much for making this an easy and efficient process”

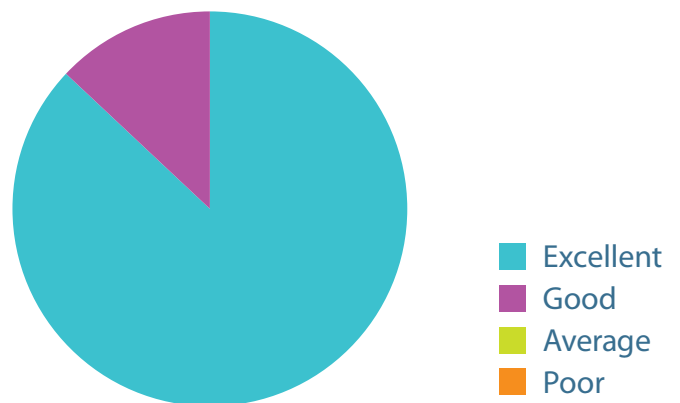
“I am delighted with the service from Pay Check and wished I had contracted out years ago”

“I wanted to take the opportunity to say thank you for being patient with us during our first month and for the professional way in which your team handled our worries”

How would you rate the following aspects of Pay Check’s service?	
Service	Average rating from 1– 5
Initial payroll set up	4.6
Attitude & friendliness of staff	4.9
Accuracy	4.7
Response to queries	4.7
Provision of reports	4.7

“I was very nervous about outsourcing the Payroll function after operating in house. However I didn’t need to worry, Pay Check made the process simple, are really accurate and were very calm during the handover, which was exactly what I needed. Well done Pay Check”

How would you describe the overall service provided by Pay Check?



Would you recommend Pay Check to others?

100%

“As you will know from my feedback I am very happy with the service – this is a massive improvement from the service we received in the past from other agents. Well done”

Pay Check specialises in providing fully managed payroll services for companies wishing to outsource their payroll. To discuss the service Pay Check provides further please call Victoria Baillieu on 020 7498 1133 or email vcb@paycheck.co.uk

www.paycheck.co.uk