

---

# Survey of New Clients 2010

---

We are always delighted to welcome new clients to Pay Check. We understand that the quality of the service and support we provide in those first few months is crucial to us developing long and lasting relationships. This is why we ask for honest feedback from all our new clients. Whilst we analyse these on an individual basis we also like to publish aggregated results every six months.



“It’s been 6 months now since we started working with Pay Check and I just wanted to say thank you for an excellent service – every month I am pleased with myself for choosing Pay Check. It is satisfying to have Payroll so well managed. Many thanks.”

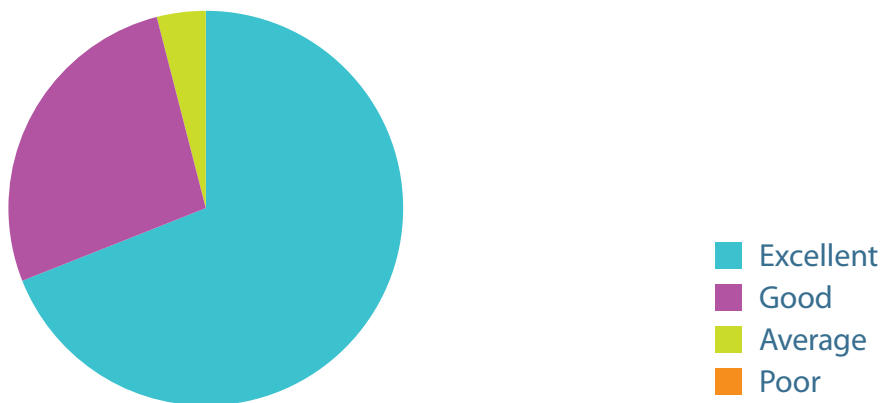
“I just wanted to drop you a note to say we cannot praise your team enough! They have been a real help in our first month of transitioning and it makes a change for us to have a day to day payroll contact who comes back to us promptly and with answers that make sense. Thanks!”

How would you rate the following aspects of Pay Check’s service?	
Service	Average rating from 1– 5
Initial payroll set up	4.5
Accuracy	4.3
Response to queries	4.6
Attitude & friendliness of staff	4.6
Provision of reports	4.3

“I am very pleased with the service we are receiving from Pay Check. You run a very slick operation!”

“We are very grateful for your vigilance. Bringing things to our notice, if you are unsure, rather than just ploughing on regardless of the consequences – it makes such a difference.”

**How would you describe the overall service provided by Pay Check?**



“I’ve found the service to be excellent! Well done”

“Keep up the good work!”

Pay Check specialises in providing fully managed payroll services for companies wishing to outsource their payroll. To discuss the service Pay Check provides further please call Victoria Baillieu on 020 7498 1133 or email [vcb@paycheck.co.uk](mailto:vcb@paycheck.co.uk)

[www.paycheck.co.uk](http://www.paycheck.co.uk)